

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 07/09/2013  
FORM APPROVED  
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>14G039</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____  B. WING _____		(X3) DATE SURVEY COMPLETED  <b>C</b> <b>05/01/2013</b>
NAME OF PROVIDER OR SUPPLIER  <b>BROTHER JAMES COURT</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>2508 ST. JAMES ROAD</b> <b>SPRINGFIELD, IL 62707</b>		
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W 368	Continued From page 17 applied in the nursing station in the morning by the nurse and taken off each evening by the nurse.  Interview with Z1 (Day Training Staff) on 4/15/13 at 1:15pm, Z1 stated that she is unaware that R1 has ace wraps and does not attend day training with elastic type wraps in place.  Interview with E4 (Direct Care Supervisor) on 4/22/13 at 1:21pm, E4 stated that R 1 rarely wears the elastic type wraps. E4 stated that staff on the unit have been responsible for wrapping the legs. The wraps are kept only in the residential unit.  Review of R1's Treatment Sheet since 1/23/13, there is no documentation for the last 7 days of January. In the month of February the elastic type wraps were documented on the 2nd, 3rd, 16th, 17th and 24th. In March the elastic type wraps were placed on 2 times.  Per interview with E2 on 4/15/13 at 2:35, the nurses are responsible for carrying out the physician orders of the applying and removing the elastic type wraps and documenting on the treatment sheets.	W 368			
W9999	FINAL OBSERVATIONS  LICENSURE VIOLATIONS  350.620a) 350.620b)6) 350.1210b) 350.1220j) 350.1230b) 350.1230d)2)	W9999			

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W9999	Continued From page 18 350.3240a)  Section 350.620 Resident Care Policies  a) The facility shall have written policies and procedures governing all services provided by the facility which shall be formulated with the involvement of the administrator. The policies shall be available to the staff, residents and the public. These written policies shall be followed in operating the facility and shall be reviewed at least annually.  b) These policies shall include:  6) A written statement for resident care services including physician services, emergency services, personal care and nursing services, restorative services, activity services, pharmaceutical services, dietary services, social services, resident records, dental services, and diagnostic service (including laboratory and x-ray).  Section 350.1210 Health Services  The facility shall provide all services necessary to maintain each resident in good physical health. These services include, but are not limited to, the following:  b) Nursing services to provide immediate supervision of the health needs of each resident by a registered professional nurse or a licensed practical nurse, or the equivalent.  Section 350.1220 Physician Services	W9999			

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W9999	<p>Continued From page 19</p> <p>j) The facility shall notify the resident's physician of any accident, injury, or change in a resident's condition that threatens the health, safety or welfare of a resident, including, but not limited to, the presence of incipient or manifest decubitus ulcers or a weight loss or gain of five percent or more within a period of 30 days.</p> <p>Section 350.1230 Nursing Services</p> <p>b) Residents shall be provided with nursing services, in accordance with their needs.</p> <p>d) Direct care personnel shall be trained in, but are not limited to, the following:</p> <p>2) Basic skills required to meet the health needs and problems of the residents.</p> <p>Section 350.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act)</p> <p>These requirements are not met as evidenced by:</p> <p>Based on interview and record review, the facility failed to ensure timely nursing interventions and medical treatment for 1 of 3 (R1) individuals in the sample with a fractured Tibia and Fibula, when the facility failed to:</p> <p>A. Ensure the facility has a system in place that includes written and verbal communication</p>	W9999			

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W9999	<p>Continued From page 20 between the direct care staff and nursing and nursing staff with the physician.</p> <p>B. Provide a nursing assessment with appropriate documents based upon a change of condition</p> <p>C. Ensure timely follow up care and assessment by the physician and nursing based upon a change in condition.</p> <p>D. Ensure appropriate documents, including description of change in condition to physicians visits.</p> <p>E. Provide the accurate information to Direct Care Staff who are responsible for taking the individual to the physician.</p> <p>Findings Include:</p> <p>Review of R1's IPP (Individual Program Plan) dated 11/1/12, R1 is 75 year old male, verbal, ambulatory (with assistance of a wheel walker) who functions in the severe range of Intellectual Disabilities with additional diagnoses of Seizures, Cataracts and Osteoarthritis.</p> <p>Review of an Incident Report of 3/15/13 states, R1 was having difficulty bearing weight and ambulating on 3/2/13. On 3/6/13 an x-ray was taken which showed a fracture to the right Tibia and Fibula.</p> <p>Per interview with E9 (Direct Support Person) on 4/15/13 at 11:45am, E9 stated that she has worked with R1 for 2-3 years. E9 states that R1 is verbal and has no problem making his wants and needs known. E9 states that on 3/2/13 on the</p>	W9999			

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W9999	<p>Continued From page 21</p> <p>morning shift, R1 was complaining that his leg was hurting and it appeared to be swollen. E9 informed her supervisor (E4) that 2-3 people were needed to transfer R1.</p> <p>Interview with E4 (Direct Support Person Supervisor) on 4/22/13 at 1:21pm, E4 stated that she was told by E9 on 3/2/13 that R1 was having problems bearing weight to his right leg. E9 went down to inform the nurse(E3). E4 stated that it took several contacts with the nurse before she came down to the unit to evaluate R1. E4 was instructed to place an elastic type ace wrap on the right leg. E4 stated that she has been instructed to wrap R1's leg in the past but has never received any training on the proper way to wrap the leg. E4 did wrap the leg, per orders by E3.</p> <p>E4 stated that on 3/5/13, R1 was still having problems of bearing weight and it took up to 3 staff to transfer him at time. E4 went to the nursing station and informed E3 about the concerns with R1's leg. R1 was not seen by the nurse on 3/5/13. There is no evidence of a nursing note, that R1 was assessed by the nurse on 3/5/13. E4 stated she did not witness R1 fall in the last few days or receive any reports on any falls.</p> <p>E4 stated that there is no documentation written of when and what is reported by the direct care staff to the nursing department. There is no system to ensure the nurse responds to the direct care concerns..</p> <p>The supervisors on the unit are to report concerns to the Resident Service Director, who reports concerns to the Director of Nursing. E4 stated there is a lack of respect between the</p>	W9999			

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W9999	<p>Continued From page 22 nurses and direct care staff.</p> <p>The staff have a shift/shift communication book. Any staff can write in the book about issues on that particular shift but the information does not get distributed to the nursing department for follow up.</p> <p>Per interview with E3 on 4/22/13 at 9:45am, the morning nurses are responsible for application of the elastic type wrap for R1's legs (if he complies). E3 states that on 3/4/13, staff said R1 was having problems bearing weight. I went down to assess him and told them to kept his legs evaluated. E3 stated, " I did not notice any discoloration in the legs or I would have charted. There is no evidence in the nursing notes or the treatment sheets that R1 was given anything for pain or that E3 attempted to have R1 stand on his leg to verify if he was able to bear weight.</p> <p>Review of 3/2/13 nursing note by E3 (1330pm) resident having difficulty weightbearing et walking with 3+ edema noted to right leg Faxed PCP (Typed as written). (This is a Saturday)</p> <p>Nursing Note of 1830pm.: Elastic type wrap on R leg-2+ edema. when rewrapped -Keeping elevated in chair.</p> <p>There is no evidence that the physician was notified of the concerns for R1's leg when the nurse contacted him about an injury to R1's right elbow on 3/2/13.</p> <p>Nursing note of 3/3/13 (1315pm), states faxed Dr. in regards to resident being unable to bear weight on the right extremity, with swelling noted to calf</p>	W9999			

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W9999	<p>Continued From page 23</p> <p>at knee. Requesting to have primary PCP see tomorrow or x-ray to rule out any fracture, awaiting on response. (3/3/13 is a Sunday). There is no evidence that physician responded to the fax on 3/3/13.</p> <p>Interview with E8 (Direct Support Person) on 4/15/13 at 2:14pm, E8 stated that she was instructed to escort R1 to the physician on 3/4/13. E8 continue to say that she does not normally work with R1 on a regular basis. R1 was taken to the physician utilizing a wheelchair. E8 was not given any specific instructions or information from the nursing staff regarding R1's inability to bear weight to his right leg.</p> <p>E8 states at the visit, R 1 did not complain about his leg but was observed to be rubbing the leg. R1 was not observed to be wearing the elastic type wrap to the right leg while he was in the physician office.</p> <p>The physician seemed to be focus on the UTI (Urinary Tract Infection) and did not assess the leg. E8 stated that when she takes the residents to the physician, she does usually communicate with the physician.</p> <p>Interview with E8, did not express her concerns about R1's non-weight bearing to the physician.</p> <p>Review of the Physician/Consultant Report dated 3/4/12, under the reason for Consultation/Test: Edema et possible UTI (Urinary Tract Infection).</p> <p>Per interview with Z3 (Physician) on 4/22/13, Z3 stated that an appointment was made for R1 on 3/4/13. The primary reason for the visit was due to a possible UTI. Z3 stated that during the visit swelling was notice on the leg but no bruising . Z3 stated that R1 is not verbal gave but no indication</p>	W9999			

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W9999	<p>Continued From page 24 of pain.</p> <p>Review of the Assessment and Plan by the Physician for the 3/4/13 visit: -Urinary incontinence. Will have staff do a UA culture and sensitivity. Will start on Bactrim double strength twice a day for 10 days. Advised push fluid. -Bilateral lower leg swelling. Advised to keep legs elevated, monitor. -History of seizures. He is on phenobarbital. Will check level. Will also CMP(Complete metabolic Profile) and CBC (Complete Blood Count) with differential. Instructed staff to monitor closely for any changes. Follow-up with him in 1-2 weeks or sooner if needed.</p> <p>Nursing Note of 3/5/13: Con't to have total assist with transfers (Typed as Written). There is no evidence that nursing evaluated R1's leg on 3/5/13. Interview with E4 (unit supervisor) on 3/22/13 confirmed that E3 did not assess R1's leg on 3/3/13.</p> <p>Nursing Note on 3/6/13 10:30am-Temp 97.6 Bactrium DS dx right lower leg. No reaction noted. Resident has redness noted to right lower extremity. Swollen hard knot on top of lower shin blue in color et resident yell out if touched. No drainage or No weeping noted. request x-ray to rule out medical. awaiting response. (Typed as Written)</p> <p>New orders were received for Venous Dopper Study. Biotech here xray showing Fx to Rt lower Tibia and Fibia. Dr. notified. Order to send to ER.</p>	W9999			



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W9999	<p>Continued From page 25</p> <p>Per interview with E2 (Director of Nursing) on 4/22/13 at 1:00pm, E2 was asked about a communication book between the nurses. E4 responded there is a 24 hour log between the nurses, this is a summary of the nursing notes. The 24 hour log should include what is going on with the residents. E4 stated there is no procedure of what is to be written on the 24 hour log. E4 emphasized that the facility does not have Nursing Policies or Procedures.</p> <p>E4 was asked when a DSP reports concerns about a resident requiring several staff to transfer him and not weight bearing, what should be expected by the nursing staff? E4 responded " I would expect a head to toe assessment, check skin deformities and this would all be included in the nursing notes."</p> <p style="text-align: center;">(B)</p>	W9999		